

Since 1928, CIFA has been designing machines that build the world: homes, hospitals, schools, squares, parks, and theaters; places where people live. This mission informs our slogan, "**We build your world since 1928.**" We manufacture a complete range of machines and solutions for the production, transport, and placement of concrete, constantly investing in research and development of products and services.

Three key concepts define CIFA's future: **industrial engineering, operational discipline, and measurable efficiency.**

Increasingly industrialized, safe, and reliable products. A focus on material efficiency, consumption optimization, and process standardization drives technological evolution, along with the industrialization of new materials, aiming to improve product performance and durability. Growing digitalization supports the safety and operational control of machinery in all working conditions.

This Quality, Health, Safety, and Environmental Policy represents CIFA S.p.A.'s commitment to continuously improving organizational and operational performance, in terms of occupational health and safety, and environmental protection. This policy takes into account the context in which it operates, and in particular the objectives of its parent company, Zoomlion, the key critical factors and the expectations of relevant stakeholders that determine the company's success and long-term viability, as well as the potential for optimizing business processes to achieve maximum efficiency

Therefore, the following strategic guidelines are considered relevant, within which the company objectives are periodically defined:

- **Satisfying customer needs** (both expressed and unexpressed) with the aim of being a point of reference for the global market with the entire range of products and ensuring competitive positioning in the various market segments.
- **Work with continuity, dedication and attention to detail:**
 - **to improve the quality of the product and services** (in particular in the activities of product development and industrialization, production and delivery up to those of service and assistance);
 - **to create value for all stakeholders** (owners, customers, employees, investors, suppliers and communities).
- **Work to differentiate the product and service offering**, including by introducing Zoomlion-branded products to the European market, validating and certifying them, and providing local sales and after-sales support.
- **Improve business efficiency** through:
 - **constant investment in production processes and plants**, adopting advanced technologies with particular attention to risk control, regulatory compliance and energy efficiency of processes;
 - **waste reduction and cost containment** by exploiting possible synergies (processes, products, suppliers) with the parent company Zoomlion.
- **Enhance the diversity, experience, and teamwork of staff at all levels**, fostering the creation of a strong organizational culture:
 - ensuring flexibility and speed in the decision-making processes required by the context;
 - by making all employees responsible and involved in health, safety, and environmental protection issues through targeted information and training programs.

- **Operate by ensuring control of environmental performance:**
 - monitoring the energy consumption of processes and products, pursuing the goal of efficient use of natural and energy resources through measurable and monitored indicators;
 - identifying, assessing, and monitoring significant environmental aspects and associated impacts in compliance with applicable regulations;
 - preventing potential corporate emergencies, including through exercises and training.

- **Recognize the strategic role of the supply chain** in ensuring product and service quality, occupational health and safety, and business continuity:
 - **selecting and qualifying suppliers** based on objective criteria of regulatory compliance and technical reliability;
 - **preventing and mitigating operational and service continuity risks;**
 - **operating consistently with the Zoomlion Group's integrated industrial model** and related procurement strategies;
 - **ensuring transparency and traceability** in procurement processes.

- **Ensure a safe and healthy workplace**, committing to eliminating hazards and reducing risks to worker health and safety.

- **Manage change** by proactively identifying hazards and assessing their environmental and safety risks.

- **Meet the requirements of the CIFA S.p.A. management system**, particularly those referred to in the ISO 9001, ISO 14001, ISO 45001, and ISO 3834-2 standards, Legislative Decree 231, and applicable regulations, pursuing continuous improvement.

- **Ensure that all recipients apply the CIFA Code of Ethics.**

Sustainability is understood as the **result of industrial efficiency**, waste reduction, product durability, and optimization of production and logistics processes, and is assessed through objective and verifiable parameters.

CIFA has obtained the **Gender Equality** Certification as evidence of its commitment to equal opportunities and the development of skills in accordance with applicable regulatory requirements.

This integrated policy is accessible to all interested parties and is periodically reviewed and updated during management reviews.



Paolo Gandola
CEO CIFA S.p.A.